

ENHANCING EDUCATIONAL SPACES

2025

urban+



MAKING LIFE BETTER

urban fountains and furniture

CF400 SERIES FAQ'S

+ GENERAL

? Will it be strong enough for school use?

Absolutely! With a strong background in outdoor street furniture, Urban designs and manufactures durable, long-lasting products. Our custom-designed tapware and reinforced features make the CF400 ideal for high-traffic environments like busy schools.

? What are the key considerations when locating the unit

- + Is there easy access to water and power
- + Will the unit be wall or floor mounted
- + What height does the unit need to sit at
- + Is there a need to meet AS1428 standards

? What about DDA requirements?

Urban + has designed a DDA-compliant basin that seamlessly attaches to the side of the CF400 drinking fountain, ensuring accessibility for all users and meeting the AS1428 standards for disability access. This innovative addition provides a comfortable and convenient drinking experience for individuals with mobility impairments, including those using wheelchairs or mobility aids.

For installations where the CF400 is wall-mounted, it is important to ensure that the fountain height complies with AS1428 requirements to maintain full DDA compliance. Proper positioning guarantees that users can easily access the water source while ensuring adherence to Australian accessibility standards.



+ FEATURES AND OPTIONS

? How many bubblers and bottle fillers does it have?

The CF400 comes standard with three bubblers and three bottle fillers. In response to interest from schools, we now offer a 2-Tap version, featuring two drinking bubblers and two bottle fillers. Additionally, a separate model with a single tap and single bubbler is available

? Do I have to have the signage?

Signage is optional, and schools can choose to include it now or add it later if they decide to go down that path in the future.

? What can I have on the signage?

Schools can customise the design with any wording or characters. However, more characters mean smaller text to fit the space. Options are endless—some schools choose musical notes, their name, or input from students and parents for a unique touch. Please note that elaborate designs and colours may come at an additional fee.

? What colour are the characters on the centre strip?

Black is the most popular choice, but other colours are available. We're happy to provide guidance on options to help find the best fit.

? What are my colour options for the CF400?

Urban + offers the full Dulux range, with around 100 colours available for the CF400. Both the body and front button plate can be customised separately, allowing schools to mix and match colours to align with their logo or branding.



+ PLUMBING

? Does the unit have a filter?

Yes, the CF400 comes standard with a filter. Replacement depends on water usage and incoming water quality, but we recommend changing it at least once every 12 months for optimal performance.

? How does the waste work?

The drip tray is designed to catch excess water and direct it to a waste outlet for proper drainage. It is both removable and reversible, allowing for a left or right fall depending on the fountain's placement and the waste outlet location.

? How does the chiller work?

Urban has selected an Australian-made, high-capacity chiller capable of cooling up to 72L per hour. To ensure consistent water flow and pressure, the CF400 features ½-inch plumbing, allowing all six outlets to be used simultaneously without compromising performance.

? Can I have it without a chiller?

Yes, the CF400 is available with or without a chiller, depending on your needs.



+ INSTALLATION

? Does the unit have to get mounted on a wall?

No, the CF400 does not have to be wall-mounted. There are floor-mounting options available, depending on your needs. Both must be securely and permanently fixed to the floor for safety and stability once installed.

? How high should it be mounted

Since the CF400 is designed for both junior and senior students, the height is crucial to ensure easy access to the bubblers and bottle fillers.

For proper installation, a minimum clearance of 150mm at the base is required to allow airflow and keep the chiller unit cool.

For junior schools, we recommend positioning the bubbler at approximately 715mm from the floor, while for seniors, the ideal height is around 907mm. However, schools may choose to adjust the height based on the age group of their students.

? Is it difficult to install

No, installation is straightforward despite the unit's weight. The CF400 features a simple mounting system, but it does require a solid, structural wall as it weighs 150kg. If a suitable wall isn't available, a floor-mounted version is also an option.



+ MAINTENANCE

? Is the unit difficult to clean

The CF400 is designed for easy cleaning and maintenance. The front access panel provides quick access to the chiller and filter for servicing. Regular cleaning and preventative maintenance are recommended to keep the unit in optimal working condition. Ongoing support for service and maintenance is available to ensure the CF400 continues to perform at its best.

? What happens if the unit gets sand or dirt in it

Occasionally, unwanted debris may find its way into the unit. That's why Urban has designed the CF400 for easy access, allowing for quick cleaning and maintenance to get it back in working order as fast as possible.

? Do you offer installation/maintenance service?

We provide installation and maintenance services, depending on your location. Our team can assist with professional setup and ongoing servicing to ensure your unit remains in optimal condition. Get in touch with us for more details on availability and support in your area.



CONTACT URBAN+

Please Note: The products featured in this brochure represent only a part of our extensive range. To explore our full collection of drinking fountains, bottle refill stations, and outdoor furniture solutions, please visit our website by scanning the QR code.



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